How to report an adverse event to a vet medicine product

While the VMD's portal is suspended, adverse events should be reported directly to the **Marketing Authorisation Holder (MAH)** that is, the **pharmaceutical company** responsible for the product.

✅ **Step-by-Step: How to Find Who to Report to**

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1. Use the NOAH Compendium (UK licensed products only)

The NOAH Compendium is a searchable database of veterinary medicines licensed in the UK.

To use it:

- Go to https://www.noahcompendium.co.uk
- Search for the product name (e.g. *Panacur*, *Equest*, *Zolvix*)
- Click into the product entry
- Look for:
    - **Marketing Authorisation Holder (MAH)** or **Distributor**
    - Contact information (email or telephone)
    - "To report suspected adverse reactions" section, if available

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2. Look at the packaging and data sheet

Most product packaging and datasheets (SPC or package leaflet) include:

- The name and address of the MAH
- A pharmacovigilance contact (email or web portal link)
- Licence number (e.g., Vm 12345/6789) which can be cross-checked on the VMD Product Information Database

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3. Check the VMD Product Information Database

If the product isn't on NOAH (not all products are), search the VMD's database: https://www.gov.uk/check-animal-medicine-licensed

This lists all authorised veterinary medicines in the UK. Search by:

- Product name
- Active ingredient
- Manufacturer

Once found, click on the entry for:

- Name of MAH
- Contact information (sometimes minimal—cross-check with the company website)

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4. Contact the manufacturer directly

If you already know the company (e.g., Zoetis, Elanco, Boehringer Ingelheim):

- Visit their website
- Search "report adverse event" or "pharmacovigilance"
- Follow the relevant process, often via:
    - Online submission form
    - Dedicated email address (e.g., pharmacovigilance@company.com)

📩 **Optional: Report to VMD via email**

Although the online service is suspended, the VMD still states you can report via:

- **Email:** adverse.events@vmd.gov.uk
  Include as much detail as possible: product name, batch, species, adverse signs, date, outcome, your contact.

Tip for Vets and SQPs

Keep a record of:

- The date you submitted the report
- Who you reported to (name, company, contact method)

- Any response or follow-up

This is important for regulatory compliance and safeguarding pharmacovigilance standards.

ENDS

Last Edit: 25/07/2025